



# PEAK 360<sup>TM</sup>

Complete Aftermarket Services  
for Peak Performance





# KEEP YOUR BUSINESS STRONG WITH PROVISUR

Keep your processing equipment running at top performance with Peak 360™ — our full suite of services, parts, training, and more. We understand that when you invest in state-of-the-art technology, it's important to get the maximum value from your machines, keep things running smoothly, and stay profitable. As a leading global manufacturer of food processing technology, we're here for you and your business.





# ACHIEVE MAXIMUM UPTIME

## Global Technical Support

Wherever in the world you operate, there's a Provisur certified technician who can help you. Most of the technicians on our experienced global staff are the same people who build our machines. So they have the knowledge essential to solving your problem quickly.

- FREE tech phone support 365 days a year
- Remote diagnostic support lets us look inside your machine settings (with your permission)
- Onsite machine repairs
- Emergency after-hours service

**98%**  
SAME-DAY  
SHIPPING OF  
COMMON PARTS

## Genuine Original Equipment Manufacturer (OEM) Parts

High-quality replacement parts are essential to ensuring peak performance of your Provisur equipment. We've invested in research, development, and other resources to identify the best materials and machine tolerances. That's why our parts exceed the highest standards in design, manufacturing, and material quality.

- Intimate parts and machine knowledge
- Stricter tolerances on form, fit, and function
- Same-day shipping on 98% of parts



# FIND HIGH-QUALITY CONSUMABLES

## Flexible Formax® Forming Tooling

Get new products off the ground and see big ROI with our proprietary tooling and fill systems. Ideal for a wide range of applications.

- The industry's largest portfolio of tooling and fill systems
- Quick lead times and service for any application
- Engineered to the tightest tolerances
- Works seamlessly with all Formax forming equipment

## Precision-Engineered Blades

Optimize line performance, slice integrity and portion consistency with Formax® blades manufactured for longer blade life. Formax blades are the most economical choice when used with Provisur slicers and are available in a wide variety of profiles, serration patterns, angles and coating options for changing needs.

- Stainless steel blades
- Proprietary process means blades hold their edge longer
- Regrind to original specs up to 6x for long-term savings

## Exceptional Paper Quality and Selection

Attain excellent food safety with Provisur's paper products, trusted in the industry for more than 40 years. Each product is optimized for use on Provisur equipment.

- Globally recognized SQF certification from the Safe Quality Food Institute
- Most orders shipped within 24 hours
- Applications include burger patties, sliced cheese and meat interleaving, layout bacon, cookies, and many more

## Other High-Use Replacements

- Grinder cutting parts
- Separator screens
- Augers for separation equipment



### 10+ PAPER FORMATS

Singles

EZ Release single ply with wax coating

Doubles laminated two ply

Pin feed with 1/4" holes

Accu Notch® paper for use on a range of equipment brands

Vac-Tear® singles or doubles for the F-6

Printed papers for layering patties

Cut sheets for layering patties

Greaseproof, two-sided bacon paper

Layer packs for bacon

Silicone parchment

Roll stock

Custom shapes and sizes — octagon, hex, oval, round



# EXTEND MACHINE LIFE

## Efficient Equipment Rebuilds

Dial back the clock on your machine with our equipment rebuilding service. Improve performance and increase uptime at a fraction of what you'd pay for a new machine.

- Rebuild to original factory specs
- Convert and upgrade with higher-performing features
- Customize to your specifications

Available rebuilds:

- F26
- F400
- Maxum 700
- 1109 Grinders
- 1109 Mixer/Grinders
- Piranha

## Money-Saving Reconditioning

Recondition high-wear components and sharpen blades to their original specifications and performance at less than the cost of new parts.

- Recondition high-wear parts such as feed screws, augers, rings, heads, blades and more
- Restore to original specs and improve product quality
- Short lead times on most services



Before



After





TRAINING IS AVAILABLE IN  
**MULTIPLE  
FORMATS**

## **BUILD STAFF SKILLS AND KNOWLEDGE**

### **ROBUST TRAINING OPTIONS**

Provisur's commitment to excellent customer service isn't just about keeping your machine in top shape. Our service extends to making sure your staff knows how to use and maintain your investment.

Our technical learning team believes in active learning, and our programs include hands-on activities whenever possible. We also assess participants to ensure true mastery of the equipment. A variety of programs are available on top of the complimentary basic training available to every new Provisur customer. Training includes materials and certification documents.

## **ONE MISSION**

Provide best-in-class learning programs that enhance the knowledge and skills of Provisur employees and customers worldwide.

## **TWO TRAINING PATHS**

### **OPERATOR**

Machine setup and operation  
Equipment sanitation  
Troubleshooting

### **MAINTENANCE**

Mechanical components  
Hydraulic components  
Electrical/electronics  
Troubleshooting

## **THREE FLEXIBLE PLATFORMS**

**IN PERSON** – Classroom and hands-on learning at your plant or our facilities

**VIRTUAL** – Live or self-directed web-based programs

**CUSTOM** – Design a program around your specific needs





# DESIGN YOUR OWN WORLD-CLASS MAINTENANCE PLAN

## EXTENSIVE SERVICE MENU

Proactive preventive maintenance

Technical service visits and  
annual review

Equipment evaluations

Parts and inventory assessments

Process audits for yield improvement  
and line efficiency

Rebuilding and reconditioning

Priority 24/7 guaranteed emergency  
service

## VALUE-ADD BENEFITS

Improved uptime, reliability, and  
performance

Configured around your specific  
needs and budget

Preferred pricing on parts, services,  
training

Lowest total cost of ownership

Increased line efficiency, yield, and  
throughput

PROVISUR  
PEAK  
PERFORMANCE™  
PROGRAM

Take charge of your investment with  
our proprietary Peak Performance™  
Program for preventive maintenance  
— a maintenance plan designed  
around *your* needs. Whatever your  
machine or plant requirements, we  
work with you to configure the right  
plan, schedule, and pricing. We'll even  
work within your current billing cycles.

**FIND REGIONAL  
SERVICE AND  
EMERGENCY  
REPAIR CONTACTS**

[provisur.com/service](https://provisur.com/service)

ENJOY UP TO  
**50%**  
INCREASE  
IN UPTIME

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## SALES, SERVICE AND AFTER HOURS SUPPORT

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